



SCENTFLIRT SUBSCRIPTION TERMS & CONDITIONS

Welcome to the terms and conditions (“Terms”) for our ScentFlirt Subscription program (“ScentFlirt Subscription”). These Terms are between you and Pink Zebra at Home LLC and/or its affiliates (“Pink Zebra”, “we”, or “us”), and govern your and our respective rights and obligations. The Terms constitute the entire agreement between you and Pink Zebra relating to ScentFlirt Subscription program. Please note that your use of the pinkzebrahome.com website is also governed by our Terms of Service and Privacy Policy, as well as all other applicable terms, conditions, limitations, and requirements on the pinkzebrahome.com website, all of which (as updated from time-to-time) are incorporated into these Terms. By placing an order through our ScentFlirt Subscription program, you accept these terms, conditions, limitations and requirements. **Please read these Terms carefully.**

Here’s How It Works:

The ScentFlirt Subscription program includes all of the perks noted on the Frequently Asked Questions page and are part of these Terms. Pink Zebra reserves the right to change the ScentFlirt Subscription perks, including the discount amounts, shipping discounts (if any), and eligibility used to determine discount amounts, at any time in its sole discretion. All changes will apply only to future orders, including for current ScentFlirt Subscription subscribers.

ScentFlirt Subscription Products:

The ScentFlirt Subscription program perks are limited to items displaying the ScentFlirt Subscription purchase message. Our ScentFlirt Subscription is only available to customers shipping to addresses in the United States and Canada. Your participation in the ScentFlirt Subscription program is personal to you, and you may not assign or transfer your participation in the ScentFlirt Subscription program. ScentFlirt Subscription program perks and any ScentFlirt Subscription limited time special ScentFlirt Subscription promotions in effect apply only to eligible products displaying the ScentFlirt Subscription message. ScentFlirt Subscription is good while supplies last. Special “limited time” ScentFlirt Subscription promotions only apply during their stated effective dates.

Our ScentFlirt Subscription program is void where prohibited.

The “Fine Print” on Payment, Renewal & Cancellation:

The total cost charged to you through your chosen payment method for each ScentFlirt Subscription order will be the cost of the item on the day that order is processed, less the ScentFlirt Subscription discount (if applicable), plus shipping and any applicable sales tax. Shipping to P.O. boxes is not permitted.

The charge for each ScentFlirt Subscription item shipment will be billed to the payment method used to create your ScentFlirt Subscription or as otherwise directed by you. If we are unable to complete your ScentFlirt Subscription order with the payment method you used to create your ScentFlirt subscription, you authorize us to update your ScentFlirt Subscription with another payment method in your account and to charge the payment method for your ScentFlirt Subscription order.

Your ScentFlirt Subscription will remain in effect until it is cancelled. You may cancel at any time by emailing scentflirt@pinkzebrahome.com with your customer id number and request to cancel, for all other inquiries, call Pink Zebra’s Customer Service team at (855)-746-5932 US or 833-445-3003 Canada. Cancellations become effective immediately upon your receipt of a confirmation email from a Pink Zebra Home Customer Service representative, unless such cancellation is made less than twenty-four (24) hours before the product shipment date, in which case the cancellation will be processed for the following shipment. If you cancel your ScentFlirt Subscription for an item and then reactivate it, any discounts ultimately applied to the ScentFlirt Subscription item may not be the same discount that was in effect at the time of cancellation. If the ScentFlirt Subscription discount percentage for the program changes or any other ScentFlirt Subscription perks change, the new discount and/or perks will be applied to your future shipments of that item.

Changes to These Terms & Conditions:

Pink Zebra may, in our sole discretion, change these Terms (including all applicable terms, conditions, limitations and requirements on the pinkzebrahome.com website), without notice to you. If any change to these Terms is found invalid, void, or for any reason unenforceable, that change is severable and does not affect the validity and enforceability of any other changes or the Terms as a whole. Your continued participation after we change these Terms constitutes your acceptance of the changes. If you do not agree to any changes, you must cancel your ScentFlirt subscription.

ScentFlirt Subscription Program FAQs:

What is the ScentFlirt Subscription program?

The ScentFlirt Subscription program is an automatic renewal program that is offered online for select Pink Zebra products. Subscribe to our ScentFlirt Subscription service and enjoy having the latest fragrances delivered directly to your door each month, plus receive 5% off all full retail fragrance products when you become a “Loyal ScentFlirt”. Achieve “Loyal ScentFlirt” status after you’ve been in the program for 6 consecutive months.



How does the ScentFlirt Subscription program work?

Select the ScentFlirt Subscription item, agree to the terms, and we ship you a surprise of Scents on our next monthly cycle.

How do I change the credit card used for my ScentFlirt Subscription orders?

Contact our Customer Service team at (855)-746-5932 US or 833-445-3003 Canada.

What shipping charges are associated with ScentFlirt Subscription orders?

ScentFlirt Subscription orders ship for \$4 in the United States, and \$6 in Canada.

How do I change my shipping address for my ScentFlirt Subscription orders?

Contact our Customer Service team at (855)-746-5932 US or 833-445-3003 Canada

When will my ScentFlirt Subscription order be charged?

ScentFlirt Subscription orders will be charged to the payment method you provided when you subscribe. This will occur each month on the same day.

When will my ScentFlirt Subscription products ship?

All future orders will be shipped within 1 to 5 business days before or after the 25th of each month.

If I purchase the product on sale or using a promotional code, will that price apply to future ScentFlirt Subscriptions of the product?

No. Each time the product ships, you will be charged the price of that product on the day of shipment.

How do I cancel all future ScentFlirt Subscription orders?

Send an email to scentflirt@pinkzebrahome.com and include your customer ID number with a request to cancel. Pink Zebra Customer Service team will send you an email confirmation approving your cancellation. The receipt date of this email from Pink Zebra Customer Service is the date of cancellation, and your record of the cancellation. Please note: canceling your subscription will remove your "Loyal ScentFlirt" status by breaking the "consistent" in the 6 months of consistent ScentFlirt orders required to earn a 5% discount on future orders of all full retail fragranced products.

Will a Pink Zebra "Check" come in every month's ScentFlirt pouch?

No. Every month is different with different products and sometimes deals. Surprise!

